

**5X ETIHAD GUEST MILES PROMOTION
TERMS & CONDITIONS
26 May – 1 June 2025
Yas Mall, Al Jimi Mall, WTC Abu Dhabi, Al Hamra Mall**

- The promotion is valid only from 26 May – 1 June 2025, at Yas Mall, Al Jimi Mall, WTC (Abu Dhabi), and Al Hamra Mall (Ras Al Khaimah) for all Etihad Guest Members in the UAE who have successfully downloaded & joined the Etihad Guest and Darna Apps.
- Customer must download and join both the Darna Rewards and Etihad Guest programs and link their UAE-issued Visa payment card to both apps (same card) before making any purchases during the promotion period.
- A single transaction of at least AED50 must be made using the same Visa payment card linked to both Darna and Etihad Guest Apps to earn 5X bonus Etihad Guest Miles and Darna base points
- Eligible shoppers will earn 5X bonus Etihad Guest Miles with every transaction which is minimum AED50 across all participating malls. The 5X bonus Etihad Guest Miles applies to eligible spend of up to AED50,000 within the promotion dates.
- 5X bonus Etihad Guest Miles will be credited to all qualifying shoppers within **Thirty business days** following the end of the promotion period. This timeline ensures that all eligible transactions are properly validated and processed before the miles are awarded.
- Eligible shoppers will continue to earn the standard offering of 1 mile for every AED 3 spent irrespective of the number of bonus miles earned.
- The promotion does not apply to excluded billing categories for Etihad Guest Miles or Darna Points earning. These exclusions include, but are not limited to, foreign exchange transactions and payments to utility or service providers.
- Eligible transactions are subject to Darna Terms & Conditions.
- Eligible shoppers will automatically enter a draw to win Two Etihad Airways Business Class return tickets to select destinations. This will be fulfilled by Etihad Guest LLC at its sole discretion.
- Entry into the draw will be automatic, as long as the participant has made an Eligible Purchase with UAE issued Visa card linked on both Apps.
- Entry into the draw is open to eligible shoppers who are aged 18 years and above only.
- One winner will be selected from each participating mall to receive two Etihad Airways Business Class return tickets to select destinations. This will be fulfilled by Etihad Guest LLC at its sole discretion.
- Each winner may choose one destination from the list below to redeem two Etihad Airways Business Class return tickets: Peshawar, Addis Ababa, Sochi, Prague, Warsaw, Al Alamein, Atlanta, Algiers, Tunis, Medan, Krabi, Phnom Penh, Hanoi, Chiang Mai, Hong Kong, Santorini, Mykonos, Antalya, Malaga, Nice, Taipei, Milan, or Paris.
- Draws will be conducted by Aldar Retail, across all participating malls.
- Draws will take place on Wednesday 4th June 2025 across all participating malls, and Winners will be announced on social media platforms of respective participating malls after the verification steps have been duly completed.
- All e-draws will be performed through a randomizer on the digital portal within the regulation of the Department of Economic Development, Abu Dhabi.
- All e-draws will be supervised by the Department of Economic Development, Abu Dhabi.
- The winner of the Draw will be contacted by email or telephone using the mobile number registered. If the management is unable to contact the winner after 48 hours, or if the winner refuses to accept the prize based on these Terms & Conditions, then the management reserves the right to award the prize to an alternative winner
- It is mandatory for winners to visit the mall's Customer Service Desk to complete the validation procedure to claim the prize.
- It is mandatory for winner(s) to have their photo / video taken by the Mall's team to be posted publicly on Mall's social media pages (Instagram, Facebook, YouTube etc).
- The Prize claim letter to avail the Two Etihad Airways Business Class return tickets will be awarded 30 days after the end of the promotion.
- Any prizes unclaimed after 30 days of the winner being notified by email and/or SMS of the win will be conclusively forfeited, and such forfeiture shall be dealt with in accordance by Etihad Guest, Etihad Airways, Darna Rewards & Aldar Group within applicable laws as per Abu Dhabi Department of Economic Development (DED).
- Etihad Airways Business Class return tickets will be fulfilled by and is subject to the prevailing Terms & Conditions, Conditions of Carriage, Privacy Policy of Etihad Airways and Etihad Guest; available publicly on the official website and as informed to the selected winner subsequently by Etihad Guest.
- Etihad Guest, Etihad Airways, Darna Rewards & Aldar Group reserves the right to disqualify any entry that violates the terms and conditions, including but not limited to entries that are incomplete or inaccurate.
- Employees of Etihad Guest, Etihad Airways, Darna Rewards & Aldar Group suppliers, agents, and any one professionally associated with this campaign and prize draw, are not allowed to participate in the Draw.
- Etihad Guest, Etihad Airways, Darna Rewards & Aldar Group reserves the right to modify, terminate or suspend the raffle draw at any time. These terms and conditions are subject to change at any time, without prior notice.
- Customer data collected during participation will be used by Etihad Guest, Etihad Airways, Darna Rewards & Aldar Group for future communication purpose.
- Etihad Guest, Etihad Airways, Darna Rewards & Aldar Group reserves the right to withhold prize(s) for any irregularities found in the customer information provided and/or ineligibility is reserved with the authority in charge at the location in coordination with the Department of Economic Development, Abu Dhabi.
- Etihad Guest, Etihad Airways, Darna Rewards & Aldar Group's decision in relation to any aspect of the instant electronic draw is final and binding on every person entering the instant electronic draw in coordination with the Department of Economic Development, Abu Dhabi; no correspondence will be entertained.
- Etihad Guest Etihad Airways, Darna Rewards & Aldar Group reserves the right to cancel or amend any terms and conditions at any time without prior intimation and in coordination with the Department of Economic Development, Abu Dhabi. Any such changes will be deemed to be incorporated into these terms and conditions.
- Terms and conditions can change at any time at the sole discretion of Etihad Guest, Etihad Airways, Darna Rewards & Aldar Group.
- Standard Etihad 'Miles on the Go' program Terms & Conditions apply.
- Any award, accrual or redemption of Etihad Guest loyalty miles will be in accordance with the Etihad Guest program terms and conditions as available at: <https://www.etihadguest.com/en/terms-and-conditions>